

Arrendell's Training & Consulting Inc.
Refund Policy : Please Read Carefully

This policy is for trainings and/or materials, when applicable.

- (1) I agree that I will contact Arrendell's Training & Consulting 48 hours before attending the class if I am going to cancel. I will receive my refund, **MINUS** \$50.00 for registration fee. I will notify the office of my cancellation either by email or fax to: info@arrendells.com or 305-956-5150(fax). All Fax require a call to the office to confirm that we have received your fax, NO EXCEPTIONS.
- (2) I agree that calling the office is NOT recognized as a cancellation.
- (3) I agree that if I received materials (books, binders, etc.) from Arrendell's Training & Consulting, I will be charged for the materials from my refund fee at cost, if one is due to me (Ref#1). Arrendell's Training & Consulting does not accept the return of materials once they have been submitted. NO EXCEPTIONS.
- (4) I agree that if I do not attend the class / training that I am scheduled for and I do not contact the office within 48 hours (Ref #1), I can reschedule for another class at a future date, if available.
- (5) I agree that if I am rescheduling because I cannot receive a refund, I understand that if applicable, I am subject to pay the difference in cost.
- (6) Arrendell's Training & Consulting agree that if a class / training is cancelled by the training center we will issue a full refund. Only under this condition will materials be accepted for return, if they are not tampered or altered in anyway.
- (7) I agree that I will provide my driver's license or ID at time of training.
- (8) I agree that, if using a credit card, I acknowledge that I am the person on the card or have been given consent by the cardholder to make this transaction.
- (9) I agree that, proceeding to check out, make payments for services, indicates that I have read and understand this agreement.